

How to Drop an Enrollment **(Cancellation)**

****Please note that our cancellation policy requires notice to be provided by the 15th of the month for the end of that month (Ex: notice to be provided by November 15th to withdraw for November 30th).**

1. Log in to our customer portal at lionspridegymnastics.com.
2. Select the menu button (red circle with 3 horizontal lines), then “My Account”.
3. Under your child’s name, select “Enrollments”.
4. Select “Drop Enrollment.”
5. Under “Drop Date”, select the date that you wish to cancel for. Please note that we may make changes to this date if it does not comply with our cancellation policy. You may also add notes explaining why you wish to withdraw at this time, then select “Yes, please drop!”.
6. You will receive a confirmation email once your request has been processed.